

San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

Table of Contents

- [Comprehensive Family Resource Centers](#)
 - [Family Resource Centers \(FRC\) Contact Information](#) (Primary school contact for SLO SAFE System of Care)
 - [Family Resource Centers \(FRC\)](#)
- [Agencies by Category](#)
 - [Abuse, Neglect, or Domestic Violence](#)
 - [Alcohol and Substance Abuse Services](#)
 - [Behavioral and Mental Health Services](#)
 - [Educational Services](#)
 - [Financial Services](#)
 - [Food Services](#)
 - [Homeless and Foster Youth Educational Services](#)
 - [Homeless and Housing Services](#)
 - [Job and Work Services](#)
 - [Legal and Judicial Services](#)
 - [Medical and Healthcare Services](#)
- [Resources](#)
 - [Department of Social Services Locations](#)
 - [Websites/Forms/Additional Links](#)

San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

Comprehensive Family Resource Centers

Family Resource Centers are the primary point of contact when school staff is seeking more support for a family or student.

Family Resource Centers (FRC) - addresses and phone numbers - more information about each FRC below

Agency	Address	Program Description and Primary Services	Contact Information
Paso Robles The Link Family Resource Center	1802 Chestnut St., Paso Robles	Serving North County	(805) 794-0217
Atascadero The Link Family Resource Center	4507 Del Rio Rd, Atascadero, CA 93422	Serving North County	(805) 794-0217
Coastal Family Resource Center	1555 El Moro Ave, Los Osos, CA 93402	Serving the Coast	805) 235-6610
San Luis Obispo Family Resource Center	1375 Balboa St, San Luis Obispo, CA 93401	Serving San Luis Obispo	(805) 458-5499
Arroyo Grande Resource Center (DSS building, County Behavioral Health, CAPSLO)	1086 E. Grand Ave, Arroyo Grande, CA 93420	Serving South County	(805) 474-2105
Oceano Family Resource Center (LMUSD, CAPSLO)	1425 19th St, Oceano, CA 93445	Serving South County	(805) 474-3690
Nipomo Family Resource Center (BH, CAPSLO)	920 W. Tefft St., Nipomo, CA 93444	Serving South County	(805) 473-4373

Family Resources Centers

Agency/Department	Website	Program Description and Primary Services	Contact Information
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San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

<p>The Link Family Resource Center (North County SAFE)</p> <p>The Link is serving:</p> <ul style="list-style-type: none"> ● Almond Acres Charter Academy ● Atascadero USD ● Cayucos ESD ● Coast USD ● Paso Robles JUSD ● Pleasant Valley JUESD ● San Luis Coastal USD ● San Luis Obispo County Office of Education ● San Miguel JUSD ● Shandon JUSD ● Templeton USD 	<p>https://linkslo.org/</p>	<p>The Link Family Resource fosters a safe, healthy, and thriving community by linking children, youth, and families with programs and services to address their unique needs.</p> <ul style="list-style-type: none"> ● Support accessing food, housing, clothing, health care, and parent education ● Assistance navigating the social services system for mental health services, disability benefits, drug and alcohol recovery, adoption and guardianship support and family reunification ● Advocacy for students and their families by coordinating with teachers, school counselors, and principals to support academic success ● Linkages to community partners for domestic violence services, homeless services, transportation, employment resources and much more. 	<p>Carrie Collins, The Link Family Advocate Services Director (805) 794-0217 carrie@linkslo.org</p> <p>Family Advocates Bessy Hoffman Bilingual Family Advocate (805) 712-5038 Primary Service Areas: Atascadero, Templeton, Creston, Carrizo Plains, Santa Margarita</p> <p>Sonia Greene Bilingual Family Advocate (805) 647-3827 Primary Service Areas: Atascadero, Templeton, Creston, Carrizo Plains and Santa Margarita</p> <p>Maria Shira Bilingual Family Advocate (805) 503-9724 Primary Service Areas: Templeton</p> <p>Marilu Gomez Paso Robles JUSD Family Advocate Partner (805) 769-1200 ext. 23261 Primary Service Area: Georgia Brown Elementary School, Paso Robles</p> <p>Carmen Del Real Bilingual Family Advocate (805) 503-9638 Primary Service Areas: Paso Robles, Shandon</p> <p>Mayra Velazquez</p>
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San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

			Bilingual Family Advocate (805) 503-9409 Primary Service Area: Paso Robles, San Miguel
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San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

<p>San Luis/Coastal Family Resource Center (SAFE)</p> <p>Serving San Luis Coastal Unified School District</p>	<p>https://www.slcsd.org/departments/student-support-services/family-resource-center</p>	<ul style="list-style-type: none"> ● Community Resource & Referrals ● Family support by appointment ● Bilingual Family Advocates ● Case Management ● Coordination and Collaboration of services for families <p>Mission: We provide resources and referrals to ensure the healthy development of children, youth and adults in Los Osos, Morro Bay, Avila and SLO. The SLO and Coastal Family Resource Program envisions a community where</p> <ul style="list-style-type: none"> ● every child has a secure and happy home; ● every parent has the knowledge, skill, and support to create and maintain such a home; ● the community as a whole is committed to nurturing and strengthening families in a responsive and empowering way; ● healthy families enhance the well-being of communities <p>Services:</p> <ul style="list-style-type: none"> ● Community Resource & Referrals; ● Family support by appointment; ● Bilingual Family Advocates; ● Case Management; ● Coordination and Collaboration of services for families 	<p>Family Resource Program Supervisor Mariana Gutierrez 805.458.5499 Email: mgutierrez@slcsd.org or marianagutierrez@capslo.org</p> <p>Family Advocates Hector Santos 805.235.6610 Email: hsantos@slcsd.org Baywood Elementary, Monarch Grove Elementary, Los Osos Middle School, Morro Bay High School</p> <p>Arlen Merced 805.538.8408 Email: amerced@slcsd.org C.L. Smith Elementary, Laguna Middle School, San Luis Obispo High School Arlen Merced</p> <p>Cinthya Ortiz Corona 805.305.9508 Email: cortizcorona@slcsd.org Hawthorne Elementary, Del Mar Elementary, San Luis Obispo High School</p>
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San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

<p>SAFE Family Resource Centers (South County SAFE)</p> <p>Serving Lucia Mar Unified School District</p>	<p>https://capslo.org/s-a-f-e-family-resource-centers/</p>	<p>SAFE Family Resource Centers are a community-based, school-linked, family-centered way of delivering and coordinating appropriate prevention and intervention services to youth and families in Southern San Luis Obispo County.</p> <ul style="list-style-type: none"> • The SAFE services team provides supports to all individuals including birth, adoptive, and resource families, kin-care providers, transitional aged youth, special needs youth and adults, and the zero to five population. The S.A.F.E. goal is to focus on family strengths and build upon those strengths by connecting the family with community resources to keep children and youth Safe, Healthy, At Home, In School, and Out of Trouble. • Family Advocates connect families to community resources (therapy services, food, clothing, housing assistance, etc.) • Behavioral Health Clinicians provide mental health treatment 	<p>Arroyo Grande FRC 805 474 2030 SERVING: Grover Heights, Ocean View, Branch, Grover Beach, Shell Beach, AGHS, Lopez HS</p> <p>Oceano FRC 805 474 3690 SERVING: Oceano, Fairgrove, Harloe, AGHS, Lopez HS</p> <p>Nipomo FRC 805 474 3000 x.5147 SERVING: Nipomo, Dana, Dorthea Lange, Nipomo HS, Nipomo New Tech, Lopez HS</p> <p>The Link Family Advocate 805 952 3695 SERVING: Mesa MS, Judkins MS 805 503 9573 Paulding MS</p> <p>Erica Andrade South County Family Advocate Services Coordinator Contact: Cell phone (805) 952-3695 Primary Service Areas: Nipomo, Arroyo Grande, Oceano, Grover Beach, Pismo Beach</p> <p>Brenda Gonzalez Bilingual Family Advocate Contact: Cell phone (805) 503-9983 Primary Service Areas: San Luis Obispo, Avila Beach</p>
<p>South County Youth Coalition</p>	<p>http://www.scyouthcoalition.org/</p>	<ul style="list-style-type: none"> • Grants to students living in South County for sports, field trips, clothes, music lessons, camps, and other enrichment activities. • Help with food, clothing, gas, utilities, and 	<p>(805) 474-2032</p>

San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

		<p>health care</p> <ul style="list-style-type: none"> No cost parenting classes & parent support groups 	
Center for Family Strengthening	https://cfsslo.org/#	<ul style="list-style-type: none"> Parent Connection of San Luis Obispo County - Parent education and coaching services for all families https://sloparents.org/ Promotores Collaborative San Luis Obispo County - <i>A network of trained Latinx bilingual and bicultural community members dedicated to providing health outreach and mental health interpretation services while building leadership skills.</i> 	<p>Gwen Garcia, Coordinator (805) 543-3700 gwen@cfsslo.org</p> <p>Erica Ruvalcaba-Heredia, Director (805) 305-4575 erica.r@cfsslo.org</p>

Agencies by Category

The following categories list out the various agencies that work with the youth in San Luis Obispo County. Typically these agencies are accessed via the resource centers listed above.

Abuse, Neglect, or Domestic Violence

Agency/Department	Website	Program Description and Primary Services	Contact Information
Child Welfare Services (Department of Social Services)	<p>Online report of suspected child abuse for Mandated Reporters only: https://www.reporttoaps.org/</p> <p>Investigates allegations of child abuse Provides services to families and children who meet regulatory mandates for services Voluntary Family Maintenance services Resource Family Approval and support Permanency Services</p>	<p>If you suspect there is an emergency requiring immediate intervention, call 911</p> <p>To report suspected child abuse or neglect, call the 24 hour Child Abuse Holtline</p>	<p>(805) 781-KIDS (5437) Or toll free 1-800-834-KIDS (5437)</p>

San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

	Prevention Services		
Child Welfare Services General Inquiries (Department of Social Services)		General Child Welfare Inquiries	(805) 781-1700 Business Line and to speak with the CWS Supervisor of the Day
Lumina Alliance (formerly Rise and Stand Strong)	https://luminaalliance.org/	San Luis Obispo County's two most trusted organizations dedicated to ending sexual and intimate partner violence have merged in one, larger stronger alliance. Lumina Alliance provides streamlined support to clients throughout the Central Coast, and one point of contact for the community.	(805) 545-8888

Alcohol and Substance Abuse Services

Agency/Department	Website	Program Description and Primary Services	Contact Information
Drug and Alcohol Services	https://www.slocounty.ca.gov/Departments/Health-Agency/Behavioral-Health/Drug-Alcohol-Services.aspx	The Drug & Alcohol Services Division offers a variety of services and programs to help people with drug and alcohol problems, including public walk-in clinics, outpatient treatment, and court-mandated programs.	1 (800) 838-1381 (805) 781-4275

Behavioral and Mental Health Services

Agency/Department	Website	Program Description and Primary Services	Contact Information
County of SLO Behavioral Health, Youth Services	Mental Health-Youth - County of San Luis Obispo (ca.gov)	Youth Services offers Specialty Mental Health Services (SMHS) to MediCal-eligible youth, ages birth to 20 years. Services may include individual, family, and group therapy; case management; psychiatric services/medication support, crisis intervention, and intensive home-based rehabilitation services, such as Therapeutic Behavioral Services (TBS) and Intensive Home-Based Services (IHBS).	For general information, call the SLO Youth Services Clinic at 805-781-4179; ask to speak with the Program Supervisor or Division Manager
Behavioral Health Central Access		Parents can contact to schedule an assessment.	(800) 838-1381
Mental Health Evaluation Team (MHET)	https://www.slocounty.ca.gov/Departments/Health-Agency/Behavioral-	Mental Health Evaluation Team (MHET) Assists the community, hospitals, and law	(800) 838-1381

San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

	Health/Mental-Health-Adult/Services/Mental-Health-Evaluation-Team-(MHET).aspx	<p>enforcement with:</p> <ul style="list-style-type: none"> ● Emergency psychiatric evaluation services to determine whether immediate inpatient psychiatric treatment is required; ● Crisis intervention services and mental health consultations; ● Improving access to mental health treatment services through linkage and/or referral to community services; and ● Timely post-crisis follow up to ensure linkage to appropriate resources. 	
Transitions Mental Health	https://www.t-mha.org/	<p>A non-profit organization serving San Luis Obispo and North Santa Barbara Counties, Transitions-Mental Health Association is dedicated to eliminating stigma and promoting recovery and wellness for people with mental illness through work, housing, community, and family support services.</p>	<p>Hotline: (800) 783-0607 Admin Office: 784 High Street San Luis Obispo, CA 93401 Phone: (805) 540-6500 Fax: (805) 540-6501 info@t-mha.org</p> <p>225 E. Inger #101 Santa Maria, CA 93454 Phone: (805) 928-0139</p> <p>513 North G Street Lompoc, CA 93436 Phone: (805) 819-0460</p>

Educational Services

Agency/Department	Website	Program Description and Primary Services	Contact Information
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San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

San Luis Obispo SELPA	https://www.sloelpa.org/	<p>What is a SELPA?</p> <p>The San Luis Obispo County SELPA office is responsible for the implementation of San Luis Obispo County Special Education Local Plan, and for ensuring a free appropriate public education to all students with identified disabilities according to the Individuals with Disabilities Education Act PL 94-142 (amended by PL 108-446, 2004). The San Luis Obispo County SELPA is a multi-district SELPA, serving students with disabilities in the 10 districts in San Luis Obispo County, the San Luis Obispo County Office of Education, and charter schools.</p> <p>Areas of focus for the SELPA are:</p> <ul style="list-style-type: none">● Identification and assessment of children with disabilities● Procedural Safeguards for children/families● Program review● Professional Learning● Interagency Agreements● Data collection/reporting to California Department of Education● Facilitation of a Community Advisory Committee● Alternate Dispute Resolution● Curriculum/program development● Fiscal Management	(805) 782-7301
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San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

<p>San Luis Obispo County Office of Education Early Learning and Educational Support</p>	<p>https://www.slocoe.org/divisions/educational-support-services/early-learning-and-educational-support/</p>	<p>Early Learning and Educational Support (ELES) promotes planning and actions to advocate for a quality early care and education system that meets the needs of all children and families. ELES includes several projects that support the Early Care and Education (ECE) workforce with professional development. Additionally, ELES works with our ECE partners to promote early literacy.</p>	<p>Lauren Thorne lthorne@slocoe.org 805-782-7274</p>
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Financial Services

Agency/Department	Website	Program Description and Primary Services	Contact Information
<p>Family Resource Centers</p>	<p>Contact the nearest Family Resource Center</p>	<p>All Family Resource Centers have Family Advocates who are trained in <i>Your Money Your Goals</i> (financial literacy) and offer budgeting/savings support.</p>	<p>Contact the nearest Family Resource Center</p>
<p>United Way Tax Preparation Assistance</p>	<p>https://www.unitedwayslo.org/taxes</p>	<p>Eligibility:</p> <ul style="list-style-type: none"> ● Less than \$58,000 in Household Adjusted Gross Income for filing year. ● Not filing as 'Married Filing Separately' ● If Self-Employed: <ul style="list-style-type: none"> ○ Self-Employment Income less than \$35,000 with no net loss ○ Not Claiming Depreciation 	<p>(805) 541-1234</p>

San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

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Food Services

Agency/Department	Website	Program Description and Primary Services	Contact Information
Food Bank of SLO County	www.slofoodbank.org	Call for days/times of food distribution and meal sites across SLO County	(805) 238-4664
CalFresh (Department of Social Services)	https://www.slocounty.ca.gov/Departments/Social-Services/CalFresh.aspx	Food Assistance program for low income individuals and families	Contact the nearest DSS office

Homeless and Foster Youth Educational Services

Agency/Department	Website	Program Description and Primary Services	Contact Information
San Luis Obispo County Office of Education Foster and Homeless Youth Services	https://www.slocoe.org/about/programs/homeless-and-foster-youth-services-coordinating-program/	Assistance with: school enrollment, school placement disputes, transfer of records, identifying school resources, answering questions related to education rights and services.	(805) 782-7268

Homeless and Housing Services

Agency/Department	Website	Program Description and Primary Services	Contact Information
Housing Authority of SLO (HASLO)	www.haslo.org	Access to low-income housing lists and availability.	(805) 543-4478
Housing Support Program (HSP) (Department of Social Services)		Available to <ul style="list-style-type: none"> ● families living in a car, ● residing in Project Roomkey or other shelter, ● have a 3 day pay or quit notice in hand, 	Contact the nearest DSS office

San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

		<ul style="list-style-type: none"> couch surfing but has been asked to leave or has an unstable housing situation and the family has no other support or services. <p>Services include: Housing identification • Rent & move-in assistance • Case management • Homeless prevention assistance • Rental or utility arrears • Security deposits • Late fee payments • Landlord mediation • Repairs • Connection to housing stabilization services • Habitability/accessibility improvements • Housing navigation</p>	
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Job and Work Services

Agency/Department	Website	Program Description and Primary Services	Contact Information
CalWORKS (Department of Social Services)		<p>Provides:</p> <ul style="list-style-type: none"> Time limited subsidies Workforce preparation Supportive Services to help the family become self sufficient Referrals to Home Visiting Nurse <p>Families must be below allowable income and asset limits and meet other qualifying factors</p>	Contact the nearest DSS office

Legal and Judicial Services

Agency/Department	Website	Program Description and Primary Services	Contact Information
Family Law Facilitator	<p>https://www.slo.courts.ca.gov/self-help/family-law</p> <p>View our Self-Help Services Flier for more information about the services we offer.</p>	<p>Services: Assist with all family law issues including divorce, custody, visitation, child, etc.</p> <p>Contact: Walk-ins: Monday-Thursday 8:30-11:30am at the SLO Courthouse at 1035 Palm St., 3rd Floor. If you need to schedule a future appointment, you need to attend a workshop or walk-in legal clinic.</p>	Phone: (805) 706-3617, Monday through Friday from 8:30 a.m. to 4:30 p.m.

San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)

Medical and Healthcare Services

Agency	Website	Program Description and Primary Services	Contact Information
Community Health Centers (CHC)	www.communityhealthcenters.org	Low/no-cost dental care, medical care and prescriptions. Medi-Cal accepted.	(805)269-1500
MediCal (Department of Social Services)	www.coveredca.com www.mybenefitscalwin.org	Provides no to low cost medical, dental and vision insurance to qualified individuals and families Applications for programs can be done by phone, fax, online, and in person at any of the six Department of Social Service Offices or online. Offices are open 8-5 Monday – Friday excluding holidays	Contact the nearest DSS office

Resources

Department of Social Services Locations

Location	Address	Hours	Contact Information
Morro Bay Social Services	600 Quintana Road, Morro Bay	M-F 8-5 (lobby hrs 8-1)	Tel: (805) 772-6405 Fax: (805) 772-6409
SLO Social Services	3433 South Higuera, San Luis Obispo	M-F 8-5 (lobby hrs 8-1)	Tel: (805) 781-1600
Arroyo Grande Social Services	1086 East Grand Avenue Arroyo Grande	M-F 8-5 (lobby hrs 8-1)	Tel: (805) 474-2000
Nipomo Social Services	681 West Tefft Street Suite 1, Nipomo	M-F 8-5 (lobby hrs 8-1)	Tel: (805) 931-1800
Atascadero Social Services	9415 El Camino Real Atascadero	M-F 8-5 (lobby hrs 8-1)	Tel: (805) 931-1800
Paso Robles Social Services	406 Spring Street, Paso Robles	M-F 8-5 (lobby hrs 8-1)	Tel: (805) 237-3110

Websites/Forms/Additional Links

Title	Description
Link Family Resource Center Referral Forms	Click on the Make a Referral button to find the necessary forms.
South County SAFE Form	Website with links to the necessary referral forms.
Form 815	Universal Release of Information

San Luis Obispo SAFE System of Care Resource List

(Revised 2/2022)
